## **Languages and Dialects**

A

**Afar-**Djibouti, Eritrea, & Ethiopia

Amharie-Ethiopia Anuak-Sudan & Ethiopia Arabic-Arab & N. Africa Armenian-Armenia

B

Belarusian-Belarus, Russian, Ukraine & Poland Bosnian-Bosnia, Croatian, Serbia & Herzegovina Burmese-Burma

C

Cambodian-Cambodia Cantonese (Chinese)-China, Hong Kong, & Macau Croatian-Croatia

K)

Farsi-Afghanistan, Iran, Iraq, Tajikistan, Pakistan, & Uzbekistan

**French-**Africa, Canada, France, & Monaco

G

German-Germany & Austria Gujarati-India

Haitian-Creole-Haiti Hindi-India Hmong-Laos, Thailand, Vietnam

I

Igbo-Nigeria Italian-Italy

J

Japanese-Japan

K

Karen-Burma Korean-Korea

L

Laotian-Laos Lebanese-Lebanon M

Mandarin (Chinese)-China & Taiwan

 ${\bf Mandingo}\hbox{-}{\it Senegal}$ 

N

Nepalese-India & Nepal

0

**Oromo-***Ethiopia* 

P

Pidgin-English-Hawaii
Portuguese-Portugal & Brazil
Polish-Poland
Punjabi-India & Pakistan

 $\mathbf{R}$ 

Romanian-Romania Russian-Russia, Belarus, Ukraine, Kazakhstan & Kyrgyzstan

S

**Somali**-Somalia, Kenya & Ethiopia

**Spanish-**Latin America, Mexico & Spain

**Swahili** -Kenya, Mozambique & Tanzania

Т

Tagalog-Filipino-Philippines
Telugu-India

Thai-Thailand

**Tibetan-**China, India, Nepal & Bhutan

Tigrinya-Ethiopia & Eritrea
Turkish-Turkey

T

Ukrainian-Ukraine Urdu-India & Pakistan

 $\mathbf{V}$ 

Vietnamese-Vietnam

 $\mathbf{v}$ 

**Yoruba**-Nigeria



## **ARCH Language Network**1885 University Ave W Suite 75

St. Paul, MN 55104

As a company, we pride ourselves on developing a personal relationship with all of our clients and interpreters. We do this through our professional, outgoing and friendly office staff. ARCH language network is proud to present the best

#### Further inquiries may be directed to us at:

people in the industry to serve your company's needs!

Phone:(651) 789 -7897 Fax: (651) 789 -7898 Email: info@archlanguage.com

## ARCH Language Network is a member of the following organizations:

NCIHC National Council on Interpreting in Health Care

IMIA International Medical Interpreter Association

UMTIA Upper Midwest Translators and Interpreters Association

ATA American Translators Association

MNISG Minnesota Interpreter Stakeholder Group

CCHIT Certification Commission for Health Information Technology





Face-to-Face Interpreting
Telephone Interpreting
Document Translation
Transcription Services

"Innovative Language Services"

### About ARCH Language Network

ARCH Language Network is a premiere provider of comprehensive language communication services for the Twin Cities, Greater Minnesota, and beyond. Representing **over 48 languages**, ARCH Language Network's team of highly trained, experienced professionals offers **face-to-face interpreting**, **phone interpreting** and **document translation** to clients in the **healthcare**, **legal**, **social services**, **corporations**, **schools**, and more.

# **ARCH Language Network Today**

While our services and language catalog have expanded over the year, we have remained steadfast in our founding mission "to provide excellent and culturally competent interpreting and translation services to organizations that serve limited-English speakers." We consistently provide continuing education to enhance our interpreters' interpreting skills, terminology in all fields (medical, business, legal, etc.) and cultural awareness.

#### **Contact:**

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Face-to-Face Interpreting



Telephone Interpreting



**Document Translation** 



**Transcription Services** 

#### **Requesting an Interpreter**

ARCH representatives are available 24 hours a day to assist you with your interpreting needs. We provide five different ways of requesting an interpreter through our agency:



On-line – https://schedule.archlanguage.com You are assigned a log-in and password. For instructions, reference the Online Interpreter Services Instruction Guide & Overview.



E-mail - info@archlanguage.com
Attach a completed request form to an email, or simply annotate the appointment information in an email. A completed request form will be faxed to you with the assigned interpreters name.



Fax-(651) 789 -7898

Complete an interpreter request form and fax it to the number above. A confirmation with the assigned interpreters name will be fax back to you.



**Telephone**- (651) 789 -7897 Call to speak directly with a scheduler. If an interpreter is needed immediately, telephone is the best manner to submit your request.



Online Chat - Interpreter requests and questions about our services are also available through online chat at www.archlanguage.com



#### **Interpreting Services**

Healthcare Corporate
Legal Conferences
Non-Profits Social Services
Schools State & Counties

#### **Translation Services**

Birth Certificates Legal Documents
Brochures Medical Documents
Corporate Documents Transcripts

#### **Our Interpreters/Translators**

We provide quality customer service along with quality work.

Our interpreters are put through a cutting-edge screening process, to ensure that customers are only provided with excellent and professional interpreters.

They are also well aware of the expected standards of the role of an interpreter in medical, legal, and professional settings.

Each interpreter is provided with and required to follow Interpreter Code of Ethics that we as a company pride ourselves in upholding.

Our translators are certified and tested to provide an accurate translation every time!

Each translation is verified by a second translator to assure quality and proficiency in each document.